CAUTION: PERFORMANCE TOOLS
• Over 60 million subscribers
• AWS EC2 Linux cloud
• FreeBSD CDN
• Awesome place to work
This Talk

• Observability, benchmarking, anti-patterns, and lessons
• Broken and misleading things that are surprising

Note: problems with current implementations are discussed, which may be fixed/improved in the future
Observability:
System Metrics
LOAD AVERAGES
Weekday Hourly Load Averages
July 1973

- BBN-TENEX
- ISI-TENEX

Load Avg.

Time of Day (Eastern Daylight Time)
Load Averages (1, 5, 15 min)

- "load"
  - Usually CPU demand (scheduler run queue length/latency)
  - On Linux, task demand: CPU + uninterruptible disk I/O (?)
- "average"
  - Exponentially damped moving sum
- "1, 5, and 15 minutes"
  - Constants used in the equation
- Don't study these for longer than 10 seconds

$ uptime
22:08:07 up  9:05,  1 user, load average: 11.42, 11.87, 12.12
t=0
Load begins
(1 thread)

@ 1 min:
1 min avg =~ 0.62
Load Average

"1 minute load average"

really means…

"The exponentially damped moving sum of CPU + uninterruptible disk I/O that uses a value of 60 seconds in its equation"
$ top - 20:15:55 up 19:12, 1 user, load average: 7.96, 8.59, 7.05
Tasks: 470 total, 1 running, 468 sleeping, 0 stopped, 1 zombie
%Cpu(s): 28.1 us, 0.4 sy, 0.0 ni, 71.2 id, 0.0 wa, 0.0 hi, 0.1 si, 0.1 st
KiB Mem: 61663100 total, 61342588 used, 320512 free, 9544 buffers
KiB Swap: 0 total, 0 used, 0 free. 3324696 cached Mem

<table>
<thead>
<tr>
<th>PID</th>
<th>USER</th>
<th>PR</th>
<th>NI</th>
<th>VIRT</th>
<th>RES</th>
<th>SHR</th>
<th>S</th>
<th>%CPU</th>
<th>%MEM</th>
<th>TIME+</th>
<th>COMMAND</th>
</tr>
</thead>
<tbody>
<tr>
<td>11959</td>
<td>apiprod</td>
<td>20</td>
<td>0</td>
<td>81.731g</td>
<td>0.053t</td>
<td>14476</td>
<td>S</td>
<td>935.8</td>
<td>92.1</td>
<td>13568:22</td>
<td>java</td>
</tr>
<tr>
<td>12595</td>
<td>snmp</td>
<td>20</td>
<td>0</td>
<td>21240</td>
<td>3256</td>
<td>1392</td>
<td>S</td>
<td>3.6</td>
<td>0.0</td>
<td>2:37.23</td>
<td>snmp-pass</td>
</tr>
<tr>
<td>10447</td>
<td>snmp</td>
<td>20</td>
<td>0</td>
<td>51512</td>
<td>6028</td>
<td>1432</td>
<td>S</td>
<td>2.0</td>
<td>0.0</td>
<td>2:12.12</td>
<td>snmpd</td>
</tr>
<tr>
<td>18463</td>
<td>apiprod</td>
<td>20</td>
<td>0</td>
<td>23932</td>
<td>1972</td>
<td>1176</td>
<td>R</td>
<td>0.7</td>
<td>0.0</td>
<td>0:00.07</td>
<td>top</td>
</tr>
</tbody>
</table>

- Who is consuming CPU?
- And by how much?
top: Missing %CPU

• **Short-lived processes can be missing entirely**
  – Process creates and exits in-between sampling /proc.
    e.g., software builds.
  – Try atop(1), or sampling using perf(1)

• **Stop clearing the screen!**
  – No option to turn this off. Your eyes can miss updates.
  – I often use pidstat(1) on Linux instead. Scroll back for history.
top: Misinterpreting %CPU

• Different top(1)s use **different calculations**
  – On different OSes, check the man page, and run a test!
• %CPU can mean:
  – A) Sum of per-CPU percents (0-Ncpu x 100%) consumed during the last interval
  – B) Percentage of total CPU capacity (0-100%) consumed during the last interval
  – C) (A) but historically damped (like load averages)
  – D) (B) " " "
This 4 CPU system is consuming:
- 130% total CPU, via %Cpu(s)
- 190% total CPU, via %CPU

Which one is right? Is either?
CPU Summary Statistics

- %Cpu row is from /proc/stat
- linux/Documentation/cpu-load.txt:

  In most cases the `/proc/stat' information reflects the reality quite closely, however due to the nature of how/when the kernel collects this data sometimes it can not be trusted at all.

- /proc/stat is used by everything for CPU stats
%CPU
What is %CPU anyway?

- "Good" %CPU:
  - Retiring instructions (provided they aren't a spin loop)
  - High IPC (Instructions-Per-Cycle)

- "Bad" %CPU:
  - Stall cycles waiting on resources, usually memory I/O
  - Low IPC
  - Buying faster processors may make little difference

- %CPU alone is ambiguous
  - Would love top(1) to split %CPU into cycles retiring vs stalled
  - Although, it gets worse…
A CPU Mystery…

• As load increased, CPU ms per request lowered (blue)
  – up to 1.84x faster

• Was it due to:
  – Cache warmth? no
  – Different code? no
  – Turbo boost? no

• (Same test, but problem fixed, is shown in red)
CPU Speed Variation

• **Clock speed can vary** thanks to:
  – Intel Turbo Boost: by hardware, based on power, temp, etc
  – Intel Speed Step: by software, controlled by the kernel

• %CPU is still ambiguous, given IPC. Need to know the clock speed as well

• CPU counters nowadays have "reference cycles"
Out-of-order Execution

- CPUs execute uops out-of-order and in parallel across multiple functional units.
- %CPU doesn't account for how many units are active.
- Accounting each cycles as "stalled" or "retiring" is a simplification.
- Nowadays it's a lot of work to truly understand what CPUs are doing.

https://upload.wikimedia.org/wikipedia/commons/6/64/Intel_Nehalem_arch.svg
I/O WAIT
I/O Wait

- Suggests system is disk I/O bound, but often misleading
- Comparing I/O wait between system A and B:
  - **higher might be bad**: slower disks, more blocking
  - **lower might be bad**: slower processor and architecture consumes more CPU, obscuring I/O wait
- Solaris implementation was also broken and later hardwired to zero
- Can be very useful when understood: another idle state

```bash
$ mpstat -P ALL 1
08:06:43 PM  CPU  %usr  %nice  %sys  %iowait  %irq  %soft  %steal  %guest  %idle
08:06:44 PM  all  53.45  0.00  3.77  0.00  0.00  0.39  0.13  0.00  42.26
[...]
```
I/O Wait Venn Diagram

Per CPU:

- "CPU"
- "CPU" Waiting for disk I/O
- "I/O Wait"
- "Idle"
FREE MEMORY
### Free Memory

```
$ free -m

<table>
<thead>
<tr>
<th></th>
<th>total</th>
<th>used</th>
<th>free</th>
<th>shared</th>
<th>buffers</th>
<th>cached</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mem:</td>
<td>3750</td>
<td>1111</td>
<td>2639</td>
<td>0</td>
<td>147</td>
<td>527</td>
</tr>
<tr>
<td>-/+ buffers/cache:</td>
<td>436</td>
<td>3313</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Swap:</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
```

- "free" is near-zero: I'm running out of memory!
  - No, it's in the file system cache, and is still free for apps to use
- Linux free(1) explains it, but other tools, e.g. vmstat(1), don't
  - Some file systems (e.g., ZFS) may not be shown in the system's cached metrics at all

---

**Linux ate my ram!**

Don't Panic!
Your ram is fine!

[www.linuxatemyram.com](http://www.linuxatemyram.com)
Linux: first line has some summary since boot values — confusing!

Other implementations:
- "r" may be sampled once per second. Almost useless.
- Columns like "de" for deficit, making much less sense for non-page scanned situations
NETSTAT -S
$ netstat -s

Ip:
- 7962754 total packets received
  - 8 with invalid addresses
  - 0 forwarded
  - 7962746 incoming packets delivered
  - 8019427 requests sent out

Icmp:
- 382 ICMP messages received
  - 0 input ICMP message failed.
  - ICMP input histogram:
    - destination unreachable: 125
    - timeout in transit: 257
  - 3410 ICMP messages sent
  - 0 ICMP messages failed
  - ICMP output histogram:
    - destination unreachable: 3410

IpExt:
- InOctets: 1561561375
- OutOctets: 1509416943
- InNoECTPkts: 8201572
- InECT1Pkts: 2
- InECT0Pkts: 3844
- InCEPkts: 306

Tcp:
- 17337 active connections openings
- 395515 passive connection openings
- 8953 failed connection attempts
- 240214 connection resets received
- 3 connections established
- 7198375 segments received
- 7504939 segments send out
- 62696 segments retransmitted
- 10 bad segments received.
- 1072 resets sent
- InCsumErrors: 5

Udp:
- 759925 packets received
- 3412 packets to unknown port received.
- 0 packet receive errors
- 784370 packets sent

TcpExt:
- 858 invalid SYN cookies received
- 8951 resets received for embryonic SYN_RECV sockets
- 14 packets pruned from receive queue because of socket buffer overrun
- 6177 TCP sockets finished time wait in fast timer
- 293 packets rejects in established connections because of timestamp
- 713028 delayed acks sent
- 89 delayed acks further delayed because of locked socket
- QuickAck mode was activated 13214 times
- 336520 packets directly queued to recvmsg prequeue.
- 43964 packets directly received from backlog
- 11406012 packets directly received from prequeue
- 1039165 packets header predicted
- 7066 packets header predicted and directly queued to user

1428960 acknowledgments not containing data received
- 1004791 predicted acknowledgments
- 1 times recovered from packet loss due to fast retransmit
- 5044 times recovered from packet loss due to SACK data
- 2 bad SACKs received
- Detected reordering 4 times using SACK
- Detected reordering 11 times using time stamp
- 13 congestion windows fully recovered
- 11 congestion windows partially recovered using Hoo heuristic

TCPSACKUndo: 39
- 2384 congestion windows recovered after partial ack
- 228 timeouts after SACK recovery
- 100 timeouts in loss state
- 5018 fast retransmits
- 39 forward retransmits
- 783 retransmits in slow start
- 32455 other TCP timeouts
- TCPLossProbes: 30233
- TCPLossProbeRecovery: 19070
- 992 SACK retransmits failed
- 18 times receiver scheduled too late for direct processing
- 705 packets collapsed in receive queue due to low socket buffer
- 13658 SACKs sent for old packets
- 8 SACKs sent for out of order packets
- 13595 SACKs received
- 33 SACKs for out of order packets received
- 32 connections reset due to unexpected data
- 108 connections reset due to early user close
- 1608 connections aborted due to timeout

TCPDSACKDiscard: 4
- TCPDSACKIgnoredOld: 1
- TCPDSACKIgnoredNoUndo: 8649
- TCPSpuriousRTOs: 445
- TCPSacShiftFallback: 8588
- TCPRcvCqlesc: 95854
- TCPOFOQueue: 24741
- TCPOFOMerge: 8
- TCPSyncAck: 1441
- TCPSyncChallenge: 5
- TCPspuriousRtoHostQueues: 1
- TCPAutoCorking: 4823

IpExt:
- InOctets: 1561561375
- OutOctets: 1509416943
- InNoECTPkts: 8201572
- InECT1Pkts: 2
- InECT0Pkts: 3844
- InCEPkts: 306
netstat -s

Tcp:
  17337 active connections openings
  395515 passive connection openings
  8953 failed connection attempts
  240214 connection resets received
  3 connections established
  7198870 segments received
  7505329 segments send out
  62697 segments retransmitted
  10 bad segments received.
  1072 resets sent
  InCsumErrors: 5

[...]

[...]
netstat -s

- Many metrics on Linux (can be over 200)
  - Still doesn't include everything: getting better, but don't assume everything is there
- Includes typos & inconsistencies
  - Might be more readable to:
    cat /proc/net/snmp /proc/net/netstat
- Totals since boot can be misleading
  - On Linux, -s needs -c support
- Often no documentation outside kernel source code
  - Requires expertise to comprehend
DISK METRICS
Disk Metrics

• All disk metrics are misleading
• Disk %utilization / %busy
  – Logical devices (volume managers) can process requests in parallel, and may accept more I/O at 100%
• Disk IOPS
  – High IOPS is "bad"? That depends…
• Disk latency
  – Does it matter? File systems and volume managers try hard to hide latency and make latency asynchronous
  – Better measuring latency via application->FS calls
Rules for Metrics Makers

• They must work
  – As well as possible. Clearly document caveats.

• They must be useful
  – Document a real use case (eg, my example.txt files).
    If you get stuck, it's not useful – ditch it.

• Aim to be intuitive
  – Document it. If it's too weird to explain, redo it.

• As few as possible
  – Respect end-user's time

• Good system examples:
  – iostat -x: workload columns, then resulting perf columns
  – Linux sar: consistency, units on columns, logical groups
Observability:
Profilers
Linux perf

- Can sample stack traces and summarize output:

```bash
# perf report -n -stdio

<table>
<thead>
<tr>
<th>Overhead</th>
<th>Samples</th>
<th>Command</th>
<th>Shared Object</th>
<th>Symbol</th>
</tr>
</thead>
<tbody>
<tr>
<td>20.42%</td>
<td>605</td>
<td>bash</td>
<td>[kernel.kallsyms] [k]</td>
<td>xen_hypercall_xen_version</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>xen_hypercall_xen_version</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>check_events</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>syscall_trace_enter</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>tracesys</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>__GI___libc_fcntl</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>do_redirections internal</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>do_redirections</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>execute_builtin_or_function</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>execute_simple_command</td>
</tr>
</tbody>
</table>

[... ~13,000 lines truncated ...]
Too Much Output
... as a Flame Graph
PROFILER VISIBILITY
System Profilers with Java
System Profilers with Java

• e.g., Linux perf
• Visibility
  – JVM (C++)
  – GC (C++)
  – libraries (C)
  – kernel (C)
• Typical problems (x86):
  – Stacks missing for Java and other runtimes
  – Symbols missing for Java methods
• Profile everything except Java and similar runtimes
Java Profilers

Kernel, libraries, JVM

Java

GC
Java Profilers

• Visibility
  – Java method execution
  – Object usage
  – GC logs
  – Custom Java context

• Typical problems:
  – Sampling often happens at safety/yield points (skew)
  – Method tracing has massive observer effect
  – Misidentifies RUNNING as on-CPU (e.g., epoll)
  – Doesn't include or profile GC or JVM CPU time
  – Tree views not quick (proportional) to comprehend

• Inaccurate (skewed) and incomplete profiles
Broken System Stack Traces

- Profiling Java on x86 using `perf`
- The stacks are 1 or 2 levels deep, and have junk values

```
# perf record -F 99 -a -g - sleep 30
# perf script
[...]
java 4579 cpu-clock:
  fffffffff8172adff tracesys ([kernel.kallsyms])
  7f4183bad7ce pthread_cond_timedwait@@GLIBC_2...

java 4579 cpu-clock:
  7f417908c10b [unknown] (/tmp/perf-4458.map)

java 4579 cpu-clock:
  7f4179101c97 [unknown] (/tmp/perf-4458.map)

java 4579 cpu-clock:
  7f41792fc65f [unknown] (/tmp/perf-4458.map)
a2d53351ff7da603 [unknown] ([unknown])

java 4579 cpu-clock:
  7f4179349aec [unknown] (/tmp/perf-4458.map)

java 4579 cpu-clock:
  7f4179101d0f [unknown] (/tmp/perf-4458.map)
[...]
```
Why Stacks are Broken

- On x86 (x86_64), hotspot uses the frame pointer register (RBP) as general purpose
- This "compiler optimization" breaks stack walking
- Once upon a time, x86 had fewer registers, and this made much more sense
- gcc provides `-fno-omit-frame-pointer` to avoid doing this
  - JDK8u60+ now has this as `-XX:+PreserveFramePointer`
Missing Symbols

- Missing symbols may show up as hex; e.g., Linux perf:

<table>
<thead>
<tr>
<th>71.79%</th>
<th>334 sed sed</th>
<th>[...] 0x000000000001afc1</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0x40a447</td>
<td>0x40659a</td>
</tr>
<tr>
<td></td>
<td>0x408dd8</td>
<td>0x408ed1</td>
</tr>
<tr>
<td></td>
<td>0x402689</td>
<td>0x7fa1cd08aec5</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

--- broken ---

<table>
<thead>
<tr>
<th>12.06%</th>
<th>62 sed sed</th>
<th>[...] re_search_internal</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>re_search_internal</td>
<td></td>
</tr>
<tr>
<td></td>
<td>re_search_stub</td>
<td></td>
</tr>
<tr>
<td></td>
<td>rpl_re_search</td>
<td></td>
</tr>
<tr>
<td></td>
<td>match_regex</td>
<td></td>
</tr>
<tr>
<td></td>
<td>dosubst</td>
<td></td>
</tr>
<tr>
<td></td>
<td>execute_program</td>
<td></td>
</tr>
<tr>
<td></td>
<td>process_files</td>
<td></td>
</tr>
<tr>
<td></td>
<td>main</td>
<td></td>
</tr>
<tr>
<td></td>
<td>__libc_start_main</td>
<td></td>
</tr>
</tbody>
</table>

--- not broken ---
Fixing Symbols

- For applications, install debug symbol package
- For JIT'd code, Linux perf already looks for an externally provided symbol file: /tmp/perf-PID.map

```
# perf script
Failed to open /tmp/perf-8131.map, continuing without symbols
[...]
java 8131 cpu-clock:
    7fff76f2dce1 [unknown] ([vdso])
    7fd3173f7a93 os::javaTimeMillis() (/usr/lib/jvm...
    7fd301861e46 [unknown] (/tmp/perf-8131.map)
[...]
```

- Find for a way to create this for your runtime
### Instruction Profiling

**# perf annotate -i perf.data.noplooper --stdio**

<table>
<thead>
<tr>
<th>Percent</th>
<th>Source code &amp; Disassembly of noplooper</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Disassembly of section .text:</td>
</tr>
<tr>
<td></td>
<td>000000000004004ed &lt;main&gt;:</td>
</tr>
<tr>
<td>0.00</td>
<td>4004ed: push %rbp</td>
</tr>
<tr>
<td>0.00</td>
<td>4004ee: mov %rsp,%rbp</td>
</tr>
<tr>
<td><strong>20.86</strong></td>
<td>4004f1: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>4004f2: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>4004f3: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>4004f4: nop</td>
</tr>
<tr>
<td><strong>19.84</strong></td>
<td>4004f5: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>4004f6: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>4004f7: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>4004f8: nop</td>
</tr>
<tr>
<td><strong>18.73</strong></td>
<td>4004f9: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>4004fa: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>4004fb: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>4004fc:nop</td>
</tr>
<tr>
<td><strong>19.08</strong></td>
<td>4004fd: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>4004fe: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>4004ff: nop</td>
</tr>
<tr>
<td>0.00</td>
<td>400500: nop</td>
</tr>
<tr>
<td><strong>21.49</strong></td>
<td>400501: jmp 4004f1 &lt;main+0x4&gt;</td>
</tr>
</tbody>
</table>

- Often broken nowadays due to skid, out-of-order execution, and sampling the resumption instruction
- Better with PEBS support
Observability: Overhead
tcpdump

$ tcpdump -i eth0 -w /tmp/out.tcpdump
tcpdump: listening on eth0, link-type EN10MB (Ethernet), capture size 65535 bytes
^C
7985 packets captured
8996 packets received by filter
1010 packets dropped by kernel

• **Packet tracing doesn't scale.** Overheads:
  – CPU cost of per-packet tracing (improved by [e]BPF)
    • Consider CPU budget per-packet at 10/40/100 GbE
  – Transfer to user-level (improved by ring buffers)
  – File system storage (more CPU, and disk I/O)
  – Possible additional network transfer
• Can also drop packets when overloaded
• You should only trace send/receive as a last resort
  – I solve problems by tracing lower frequency TCP events
STRACE
strace

• Before:

```
$ dd if=/dev/zero of=/dev/null bs=1 count=500k
[...]
512000 bytes (512 kB) copied, 0.103851 s, 4.9 MB/s
```

• After:

```
$ strace -eaccept dd if=/dev/zero of=/dev/null bs=1 count=500k
[...]
512000 bytes (512 kB) copied, 45.9599 s, 11.1 kB/s
```

• 442x slower. This is worst case.
• strace(1) pauses the process twice for each syscall. This is like putting metering lights on your app.
  – "BUGS: A traced process runs slowly." – strace(1) man page
  – Use buffered tracing / in-kernel counters instead, e.g. DTrace
DTrace

- Overhead often negligible, but not always
- Before:

```
# time wc systemlog
  262600  2995200  23925200 systemlog
real   0m1.098s
user   0m1.085s
sys    0m0.012s
```

- After:

```
# time dtrace -n 'pid$target:::entry { @[probefunc] = count(); }' -c 'wc systemlog'
dtrace: description 'pid$target:::entry ' matched 3756 probes
  262600  2995200  23925200 systemlog
[...]
real   7m2.896s
user   7m2.650s
sys    0m2.650s
```

- 384x slower. Fairly worst case: frequent pid probes.
Tracing Dangers

• Overhead potential exists for **all tracers**
  – Overhead = event instrumentation cost \( \times \) frequency of event

• Costs
  – Lower: counters, in-kernel aggregations
  – Higher: event dumps, stack traces, string copies, copyin/outs

• Frequencies
  – Lower: process creation & destruction, disk I/O (usually), …
  – Higher: instructions, functions in I/O hot path, malloc/free, Java methods, …

• Advice
  – \(< 10,000\) events/sec, probably ok
  – \(> 100,000\) events/sec, overhead may start to be measurable
DTraceToolkit

- My own tools that can cause massive overhead:
  - daptrace/dappprof: can trace all native functions
  - Java/j_flow.d, ...: can trace all Java methods with +ExtendedDTraceProbes

```plaintext
# j_flow.d
C    PID TIME(us)         -- CLASS.METHOD
0 311403 4789112583163    -> java/lang/Object.<clinit>
0 311403 4789112583207      -> java/lang/Object.registerNatives
0 311403 4789112583323      <- java/lang/Object.registerNatives
0 311403 4789112583333    <- java/lang/Object.<clinit>
0 311403 4789112583343    -> java/lang/String.<clinit>
0 311403 4789112583732    -> java/lang/String$CaseInsensitiveComparator.<init>
0 311403 4789112583743      -> java/lang/String$CaseInsensitiveComparator.<init>
0 311403 4789112583752          -> java/lang/Object.<init>
 [...]
```

- Useful for debugging, but should warn about overheads
Valgrind

• A suite of tools including an extensive leak detector

  "Your program will run much slower (eg. 20 to 30 times) than normal"


• To its credit it does warn the end user
Java Profilers

• Some Java profilers have two modes:
  – Sampling stacks: eg, at 100 Hertz
  – Tracing methods: instrumenting and timing every method

• Method timing has been described as "highly accurate", despite slowing the target by up to 1000x!

• Issues & advice already covered at QCon:
  – Nitsan Wakart "Profilers are Lying Hobbitses" earlier today
  – Java track tomorrow
Observability:
Monitoring
MONITORING
Monitoring

• By now you should recognize these pathologies:
  – Let's just graph the system metrics!
    • That's not the problem that needs solving
  – Let's just trace everything and post process!
    • Now you have one million problems per second

• Monitoring adds additional problems:
  – Let's have a cloud-wide dashboard update per-second!
    • From every instance? Packet overheads?
  – Now we have billions of metrics!
Observability:
Statistics
Statistics

"Then there is the man who drowned crossing a stream with an average depth of six inches."

– W.I.E. Gates
Statistics

• Averages can be misleading
  – Hide latency outliers
  – Per-minute averages can hide multi-second issues

• Percentiles can be misleading
  – Probability of hitting 99.9\textsuperscript{th} latency may be more than 1/1000 after many dependency requests

• Show the distribution:
  – Summarize: histogram, density plot, frequency trail
  – Over-time: scatter plot, heat map

• See Gil Tene's "How Not to Measure Latency" QCon talk from earlier today
Average Latency

• When the index of central tendency isn't...
Observability:
Visualizations
Tachometers

...especially with arbitrary color highlighting
Pie Charts

...for real-time metrics
Doughnuts

...like pie charts but worse
Traffic Lights

RED == BAD (usually)

GREEN == GOOD (hopefully)

...when used for *subjective* metrics

These can be used for *objective* metrics
Benchmarking
BENCHMARKING
~100% of benchmarks are wrong
"Most popular benchmarks are flawed"


Not only can a popular benchmark be broken, but so can all alternates.
REFUTING BENCHMARKS
The energy needed to refute benchmarks is multiple orders of magnitude bigger than to run them.

It can take 1-2 weeks of senior performance engineering time to debug a single benchmark.
Benchmarking

• Benchmarking is a useful form of experimental analysis
  – Try observational first; benchmarks can perturb
• Accurate and realistic benchmarking is vital for technical investments that improve our industry
• However, benchmarking is error prone
COMMON MISTAKES
Common Mistakes

1. Testing the wrong target
   – eg, FS cache instead of disk; misconfiguration
2. Choosing the wrong target
   – eg, disk instead of FS cache … doesn’t resemble real world
3. Invalid results
   – benchmark software bugs
4. Ignoring errors
   – error path may be fast!
5. Ignoring variance or perturbations
   – real workload isn't steady/consistent, which matters
6. Misleading results
   – you benchmark A, but actually measure B, and conclude you measured C
PRODUCT EVALUATIONS
Product Evaluations

• Benchmarking is used for product evaluations & sales

• The Benchmark Paradox:
  – *If your product’s chances of winning a benchmark are 50/50, you’ll usually lose*
  – To justify a product switch, a customer may run several benchmarks, and expect you to *win them all*
  – May mean winning a coin toss at least 3 times in a row

• Solving this seeming paradox (and benchmarking):
  – Confirm benchmark is relevant to intended workload
  – Ask: why isn't it 10x?
Active Benchmarking

• **Root cause performance analysis** while the benchmark is still running
  – Use observability tools
  – Identify the limiter (or suspected limiter) and include it with the benchmark results
  – Answer: why not 10x?

• This takes time, but uncovers most mistakes
MICRO BENCHMARKS
Micro Benchmarks

- Test a specific function in isolation. e.g.:
  - File system maximum cached read operations/sec
  - Network maximum throughput
- Examples of bad microbenchmarks:
  - `gitpid()` in a tight loop
  - Speed of `/dev/zero` and `/dev/null`
- Common problems:
  - Testing a workload that is not very relevant
  - Missing other workloads that are relevant
MACRO BENCHMARKS
Macro Benchmarks

• Simulate application user load. e.g.:
  – Simulated web client transaction

• Common problems:
  – Misplaced trust: believed to be realistic, but misses variance, errors, perturbations, e.t.c.
  – Complex to debug, verify, and root cause
KITCHEN SINK BENCHMARKS
Kitchen Sink Benchmarks

- Run everything!
  - Mostly random benchmarks found on the Internet, where most are are broken or irrelevant
  - Developers focus on collecting more benchmarks than verifying or fixing the existing ones
- Myth that more benchmarks == greater accuracy
  - No, use active benchmarking (analysis)
Automated Benchmarks

- Completely automated procedure. e.g.:
  - Cloud benchmarks: spin up an instance, benchmark, destroy. Automate.
- Little or no provision for debugging
- Automation is only part of the solution
Benchmarking:
More Examples
BONNIE++
bonnie++

- "simple tests of hard drive and file system performance"
- First metric printed by (thankfully) older versions: **per character sequential output**
- What was actually tested:
  - 1 byte writes to libc (via putc())
  - 4 Kbyte writes from libc -> FS (depends on OS; see setbuffer())
  - 128 Kbyte async writes to disk (depends on storage stack)
  - Any file system throttles that may be present (eg, ZFS)
  - C++ code, to some extent (bonnie++ 10% slower than Bonnie)
- Actual limiter:
  - Single threaded write_block_putc() and putc() calls
APACHE BENCH
Apache Bench

- HTTP web server benchmark
- Single thread limited (use wrk for multi-threaded)
- Keep-alive option (-k):
  - without: Can become an unrealistic TCP session benchmark
  - with: Can become an unrealistic server throughput test
- Performance issues of ab's own code
UnixBench

- The original kitchen-sink micro benchmark from 1984, published in BYTE magazine
- Innovative & useful for the time, but that time has passed
- More problems than I can shake a stick at
- Starting with…
COMPILERS
UnixBench Makefile

• Default (by ./Run) for Linux. Would you edit it? Then what?

### Very generic

```bash
#OPTON = -O
```

### For Linux 486/Pentium, GCC 2.7.x and 2.8.x

```bash
#OPTON = -O2 -fomit-frame-pointer -fforce-addr -fforce-mem -ffast-math  
#  -m486 -malign-loops=2 -malign-jumps=2 -malign-functions=2
```

### For Linux, GCC previous to 2.7.0

```bash
#OPTON = -O2 -fomit-frame-pointer -fforce-addr -fforce-mem -ffast-math -m486
```

```bash
#OPTON = -O2 -fomit-frame-pointer -fforce-addr -fforce-mem -ffast-math  
#  -m386 -malign-loops=1 -malign-jumps=1 -malign-functions=1
```

### For Solaris 2, or general-purpose GCC 2.7.x

```bash
OPTON = -O2 -fomit-frame-pointer -fforce-addr -fforce-mem -ffast-math -Wall
```

### For Digital Unix v4.x, with DEC cc v5.x

```bash
#OPTON = -O4
#CFLAGS = -DTIME -std1 -verbose -w0
```
UnixBench Makefile

• "Fixing" the Makefile improved the first result, Dhrystone 2, by 64%
• Is everyone "fixing" it the same way, or not? Are they using the same compiler version? Same OS? (No.)
"The results will depend not only on your hardware, but on your operating system, libraries, and even compiler."

"So you may want to make sure that all your test systems are running the same version of the OS; or at least publish the OS and compiler versions with your results."
SYSTEM MICROBENCHMARKS
UnixBench Tests

• Results summarized as "The BYTE Index". From USAGE:

<table>
<thead>
<tr>
<th>System</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>dhry2reg</td>
<td>Dhrystone 2 using register variables</td>
</tr>
<tr>
<td>whetstone-double</td>
<td>Double-Precision Whetstone</td>
</tr>
<tr>
<td>syscall</td>
<td>System Call Overhead</td>
</tr>
<tr>
<td>pipe</td>
<td>Pipe Throughput</td>
</tr>
<tr>
<td>context1</td>
<td>Pipe-based Context Switching</td>
</tr>
<tr>
<td>spawn</td>
<td>Process Creation</td>
</tr>
<tr>
<td>exectl</td>
<td>Execl Throughput</td>
</tr>
<tr>
<td>fstime-w</td>
<td>File Write 1024 bufsize 2000 maxblocks</td>
</tr>
<tr>
<td>fstime-r</td>
<td>File Read 1024 bufsize 2000 maxblocks</td>
</tr>
<tr>
<td>fstime</td>
<td>File Copy 1024 bufsize 2000 maxblocks</td>
</tr>
<tr>
<td>fsbuffer-w</td>
<td>File Write 256 bufsize 500 maxblocks</td>
</tr>
<tr>
<td>fsbuffer-r</td>
<td>File Read 256 bufsize 500 maxblocks</td>
</tr>
<tr>
<td>fsbuffer</td>
<td>File Copy 256 bufsize 500 maxblocks</td>
</tr>
<tr>
<td>fsdisk-w</td>
<td>File Write 4096 bufsize 8000 maxblocks</td>
</tr>
<tr>
<td>fsdisk-r</td>
<td>File Read 4096 bufsize 8000 maxblocks</td>
</tr>
<tr>
<td>fsdisk</td>
<td>File Copy 4096 bufsize 8000 maxblocks</td>
</tr>
<tr>
<td>shell11</td>
<td>Shell Scripts (1 concurrent) (runs &quot;looper 60 multi.sh 1&quot;)</td>
</tr>
<tr>
<td>shell18</td>
<td>Shell Scripts (8 concurrent) (runs &quot;looper 60 multi.sh 8&quot;)</td>
</tr>
<tr>
<td>shell16</td>
<td>Shell Scripts (8 concurrent) (runs &quot;looper 60 multi.sh 16&quot;)</td>
</tr>
</tbody>
</table>

• What can go wrong? Everything.
Anti-Patterns
Street Light Anti-Method

1. Pick observability tools that are:
   - Familiar
   - Found on the Internet
   - Found at random

2. Run tools

3. Look for obvious issues
Blame Someone Else Anti-Method

1. Find a system or environment component you are not responsible for
2. Hypothesize that the issue is with that component
3. Redirect the issue to the responsible team
4. When proven wrong, go to 1
Performance Tools Team

- Having a separate performance tools team, who creates tools but doesn't use them (no production exposure)
- At Netflix:
  - The performance engineering team builds tools and uses tools for both service consulting and live production triage
    - Mogul, Vector, …
  - Other teams (CORE, traffic, …) also build performance tools and use them during issues
- Good performance tools are built out of necessity
Messy House Fallacy

- **Fallacy**: my code is a mess, I bet yours is immaculate, therefore the bug must be mine

- **Reality**: everyone's code is terrible and buggy

- When analyzing performance, don't overlook the system: kernel, libraries, etc.
Lessons
Observability

• **Trust nothing**, verify everything
  – Cross-check with other observability tools
  – Write small "known" workloads, and confirm metrics match
  – Find other sanity tests: e.g. check known system limits
  – Determine how metrics are calculated, averaged, updated

• Find metrics to solve problems
  – Instead of understanding hundreds of system metrics
  – What problems do you want to observe? What metrics would be sufficient? Find, verify, and use those. e.g., USE Method.
    – **The metric you want may not yet exist**

• File bugs, get these fixed/improved
Observe Everything

• Use functional diagrams to pose Q's and find missing metrics:
Profile Everything

Java Mixed-Mode Flame Graph

Java

JVM

Kernel

GC

Java Calls: call_helper
Java Calls: call_virtual
Java Calls: call

GC Calls: gc

Start thread
Java-339
Visualize Everything
Benchmark Nothing

- **Trust nothing**, verify everything
- Do Active Benchmarking:
  1. Configure the benchmark to run in steady state, 24x7
  2. Do root-cause analysis of benchmark performance
  3. Answer: why is it not 10x?
Links & References

- https://upload.wikimedia.org/wikipedia/commons/6/64/Intel_Nehalem_arch.svg
- http://www.linuxatemyram.com/
- http://www.brendangregg.com/ActiveBenchmarking/bonnie++.html
- https://blogs.oracle.com/roch/entry/decoding_bonnie
- https://code.google.com/p/byte-unixbench/
- https://qconsf.com/sf2015/presentation/profilers-lying
- Caution signs drawn by me, inspired by real-world signs
THANKS
Thanks

- Questions?
- http://techblog.netflix.com
- http://slideshare.net/brendangregg
- http://www.brendangregg.com
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